From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Monday, January 02, 2017 11:58 AM

To:

Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject:

ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Anytime

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

New Mexico

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Dec 31, 2016 12:00 AM

Address or Location of the Incident

From Strong Thorne Funeral Home to Sunset Garden Memorial Cemetewry

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I want to commend those police officers who participated in clearing traffic for the passage of the funeral caravan for retired FBI Agent Paul D. Sjodal on 31 Dec 16. The planning and execution of the route, checkpoints, etc. was outstanding and the officers themselves did their job magnificently. The route from Mortuary to Grave site was cleared as if a potentate was being transported. I believe I speak for all mourners concerned that those police officers involved are to be commended. Their actions reflect great credit upon themselves and the Albuquerque, New Mexico, Police Department!

JUD 20-17

Additionally, I want to thank the Officers for their service to the community. It has been my privilege to meet several and I have always been impressed with their positive attitudes. I served in three wars and in war there is always action and lull; however, on a day to day basis, the job of a police Officer is always and ever extremely dangerous. May you all have a Happy, Healthy and Safe New Year!

What Outcome are you Seeking?

Commendation for the Officers concerned!

Electronic Signature

JWD 21-17

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Friday, January 06, 2017 12:02 PM

To:

Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject:

ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

After 5:00pm

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

New Mexico

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Dec 22, 2016 11:30 AM

Address or Location of the Incident

3550 Pan American Fwy NE

Police Employee #1 - Name

Officer P. Bellgardt

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Nο

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

Officer Bellgardt responded to my call regarding an inappropriate text message sent to a work colleague that I presume was sent by an ex-fiance that I have an active Order of Protection against. Even though he knew he could not do much more than file a report because the burden of proof was not there, he took his time talking to myself and my colleague, and was very comforting and reassuring. Officer Bellgardt is obviously very good with victims of domestic violence, and his patience and professionalism were supreme.

What Outcome are you Seeking?

Please commend Officer Bellgardt for his response. APD is lucky to have him on the force, and the community in Albuquerque should feel good that such great men and women wear their badges every day.

Electronic Signature

JWD 21-17

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Friday, January 06, 2017 3:29 PM **To:** Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone Best Time to Call Your E-Mail Address

Preferred Language Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Address or Location of the Incident

Police Employee #1 - Name

M. Verbeck

Police Employee #1 - ID or Badge Number

3478

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness Statement JW0022-17

A big two thumbs up shout out for Officer Verbeck for his professional assistance helping me work through a conundrum trying to file a stolen vehicle report.

His demeanor was exactly what I would hope for in every APD officer I have to interact with. Not a jerk like too many!

Thank you Officer Verbeck.
What Outcome are you Seeking?
Already got it.

Why this stupid question when I amfiling a commendation report? Electronic Signature

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Monday, January 09, 2017 1:35 PM **To:** Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Anonymous

Last Name Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call Your E-Mail Address Preferred Language Date of Birth

Street Address

City State ZIP Code Gender

Race Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Jan 05, 2017 09:30 PM

Address or Location of the Incident

Police Employee #1 - Name

Officer R. Hernandez

Police Employee #1 - ID or Badge Number

4746

Police Employee #2 - Name

Officer K. Todacheenie

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

JWD023-17

Complainant called police because she sensed that someone was lerking around her home and wanted police to come and do a security sweep of her home because she wanted to make sure that no one was trying break into her home. Yesterday, she found out that one of her neighbors was robbed down the street. She would like to commend the officers listed above for responding to her call and doing their job thoroughly.

Taken by telephone by Michelle Contreras, Senior Administrative Assistant What Outcome are you Seeking? to commend the officers. Electronic Signature Anonymous

Commendation for officers: Kevin Hernandez Kevin Todacheenie

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: To: Tuesday, January 10, 2017 9:49 AM Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject:

ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call 4:30 pm Your E-Mail Address

Preferred Language english Date of Birth

Street Address

City

State

NM

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident Jan 31, 2016 02:45 PM

Address or Location of the Incident

Wyoming NE and Commanche NE

Police Employee #1 - Name

Arruti Damian

Police Employee #1 - ID or Badge Number

5764

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Νo

Submitting for Someone Else - if "Yes"

5052398071

Did You Witness this Incident?

Yes

Additional Witness

Statement

Dear Chief Eden

JWD024-17

I would like to take a moment and offer a thank you and commendation to PSA Arruti. On 12/31/16 my daughter was involved in a crash (Report # ; at the corner of Wyoming and Commanche by a driver who ran a red light. I arrived on the scene approximately five minutes after the incident where I found PSA Arruti just beginning his investigation. Due to the large number of un-insured drivers in Albuquerque I was insistent that PSA Arruti verify the other parties insurance status. I fully admit and apologize as I didn't ask I demanded. PSA Arruti told me he was beginning his investigation and would contact me later. I then moved over to my daughter and wrecked truck where OFC J.Grady had arrived. Officer Grady spoke with myself and daughter as well as going across the street to view security footage from the 7-11 which showed the incident on video. PSA Arruit made his way to our side of the scene approximately 150 yds away to collect my daughter's info as well as registration and insurance info. When I asked if the other party was insured he relayed they had stated they were but couldn't produce proof. To say this elevated my blood pressure is an understatement but PSA Arruti remained calm and professional and continued on with his duties. Officer Grady was also present and stepped in to diffuse the situation to avoid a more negative outcome to the situation than what we were already in. Upon picking up the Crash Report on the 9th of January I was pleasantly surprised with the effort PSA Arruti had put into completing the report and my insurance agent also commented that this was one of the most complete and through reports they had seen.

I would like to take this commend PSA Arruti as well as OFC J.Grady for their actions on this day and the professionalism they displayed when faced with a difficult situation. I hope you will take the opportunity to add your thanks to mine and recognize these officers.

Sincerely

What Outcome are you Seeking?

To recognize and reward these officers for a job well done Electronic Signature

Commendation for PSA Damian Arruti ozc Jordan Grady

JWD 025-17

Contreras, Michelle

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov Tuesday, January 10, 2017 4:55 PM Sent: Civilian Police Oversight Agency To: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam Cc: ABQ Police Complaint or Commendation Form Submission Subject: I Want to File A: Commendation Interested in Mediation? First Name Last Name Middle Name Home Telephone Cell or Work Telephone Best Time to Call all times Your E-Mail Address Preferred Language English Date of Birth Street Address City State ZIP Code Gender Race Ethnicity Sexual Orientation Do You Have a Mental Illness? Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Dec 31, 2016 12:00 AM Address or Location of the Incident Police Employee #1 - Name

Ryan Holets

Police Employee #1 - ID or Badge Number

5455

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

My car was broken into on Saturday 12/18/16. Officer Elisa Valdez handled that complaint and she was great but I really want to commend Officer Ryan Holets. He called me on Christmas Eve to let me know that some of the items stolen from the car (almost all of the items were Christmas presents for my mother which I had been planning to mail that day) had been retrieved. He met me that day to give me the gifts back and talked for a while. He was so intelligent and warm and I really felt I got to know a police officer as a person rather than a symbol. My mom's birthday is 1/13 so I sent the gifts to her for her birthday.

JWD 025-17

What Outcome are you Seeking?

Please pass on my commendation to Officer Holets

Electronic Signature

2

JWD 026-17

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Wednesday, January 18, 2017 8:17 AM **To:** Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Anonymous

Last Name Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call Your E-Mail Address

Preferred Language Date of Birth

Street Address

City State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Jan 14, 2017 10:00 AM

Address or Location of the Incident

University to Civic Plaza

Police Employee #1 - Name

Officers who worked MLK March

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

Citizen called the CPOA Office to compliment the officers who directed traffic and monitored the MLK march from University Boulevard to Civic Plaza located in downtown Albuquerque.

Commendation taken by telephone by Senior Administrative Assistant Michelle Contreras 01/17/2017 3:30 p.m.

What Outcome are you Seeking?

Citizen just wanted to let APD know that the officers did a great job monitoring the march.

Electronic Signature

Anonymous

JWD026-17



		027-	-1 1	
Official Use ONLY: Date/Time Received:	Received by:	: CP C#:	Assigned to:	

Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Fax: 505-924-3775 Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293 Albuquerque, NM 87103 TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

language interpretation of new completing this form, please contact	de suit of our order part array
I want to file a: □Complaint (■Commendation) Interested in I	Mediation? □Yes □No □ I need more Informat
Information about you: First: Last:	
Home: () Cell/Work ()	Best time to Call? after 5pm
Email	
Stree	A
City: State: N	
Optional: This section is for statistical purposes only.	
Gender: Male/ Female/ Other Race/ Ethnicity: White/ Hispanic/ N	Native American/ African American/ Asian/ Other
Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Other:	
Do you have a Mental Illness? □Yes □No	
Do you struggle with homelessness? aYes aNo	
Information about the Incident: Date: 1 / 13 / 2017 Time: 5:30 pm AM / PM	
Address/Location: Street Apr.	City State Zip
Information about the Albuquerque Police Department empl	
Name: Officer Charles	
Name:	Man/i.D. #:
Are you submitting this form for someone else? Yes No	
Name of the person you are submitting this form for:	Phone: ()
Additional Witness: Name:	Phone ()
Address:	Thore \ /
Street Apt. City	y State Zp Code

JWD027-17

STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed). It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

My children and I were at the Dion's on Paseo del Norte , Friday the 13th, where Officer Charles was working an over time
shift. We sat in the booth next to him and my 3 year old daughter, Elektra, started asking me
questions about police officer's. She being an outgoing little girl struck up her own conversation
with Charles. I really appreciated his willingness to talk to my kids and to me. He was really
friendly, kind and made us feel safe. It helped my kids realize that police officers are regular people and that
they have a special job to help protect all of us. He shook our hands, gave a warm smile and
wished us well.
Please let Officer Charles to keep up the excellent work and that his kindness was noticed
and appreciated!
Sincerely,
What outcome are you seeking?
The information provided in this statement is true and factual to the best of my knowledge and
will become public record once filed. I understand I may be required to appear in the Civilian Police Oversight Agency office for an
interview or to provide other investigative assistance, as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate
against me for the filing of this complaint.
1/19/2017
Signature
JV
OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received
ARD Supervisor Standards AM / PM

Revised 03/09/2016 by CPOA

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: To: Sunday, January 22, 2017 3:57 PM Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject:

ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

----;

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Jan 15, 2017 11:05 AM

Address or Location of the Incident

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
Submitting for Someone Else - if "Yes"
Did You Witness this Incident?

JWD028-17

Yes

Additional Witness

Statement

Please commend dispatcher Theresa for her kindness and understanding when I called to get assistance when my sister and I found my mother dead on her bedroom floor. This situation, after all, is not an everyday experience for me. Theresa asked that I stay on the line with her until the police officers arrived. I mentioned to her that I needed to contact my son, an APD Officer, on duty in the SE are of the city. She immediately contacted his sergeant and had him call me. His sergeant graciously relieved him of duty and allowed him to come home to assist me. Theresa was patient, kind and sympathetic and it was a blessing to have a calming voice on the other end of the line. I expect the dispatchers don't always get the recognition they deserve. I imagine that the job is grueling and, at time, heartbreaking, as much as it is for the police officers. Please thank them all for me, and especially Theresa. I am also grateful to all the officers that were at my mother's house for a good 4 hours to help my sister and I through the process. May God bless and protect them all.

What Outcome are you Seeking?

Recognition for Teresa and the Officers that were called for service at my mother's house. Electronic Signature

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Monday, January 23, 2017 1:49 PM

To:

Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam

Subject:

ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone Best Time to Call Your E-Mail Address

Preferred Language Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident
Jan 20, 2017 12:00 AM
Address or Location of the Incident
Police Employee #1 - Name
Jonathan Mares

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

I would like to personally thank Officer Jonathan Mares for all of his assistance in locating a missing family member last week. Officer Mares was extremely professional and empathetic during a very difficult time. Fortunately the outcome was a good one in that our family member was located alive but during the ordeal, Officer Mares took our issue very seriously and made us feel like he was totally focused on us as we spoke to him even though I'm sure he had a million other things going on that day! His overall demeanor was outstanding - please pass along our thanks for all of his help!

JWD 029-17

What Outcome are you Seeking?

Let Officer Mares know how much we appreciate him :-)

Electronic Signature



Official Use ONLY: Date/Time Received:

Street

Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Fax: 505-924-3775 Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293 Albuquerque, NM 87103 TTÝ (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

want to file a: ©Complaint	(Commendation Int	erested in Me	diation? 🗅	Yes XNo 🗅 I need mo	ore Information
Information about you:	Last:	•	Mid	ddle:	
Home: (50 S))		_ Best time to Call? _	
Email:	₽ refe	erred Language	e: <u>Eng</u>	Date of Birth:	
Street	V -			Apt: _	
City:		State)	_Zip Code	_
Optional: This section is for s					
Gender: Male/ Femnle/ Other	Race/ Ethnicity: White	ra/ Hispanic/ Nati	ive American/	' African American/ Asian,	/ Other
Sexual Orientation: Heterosexual	/ Homosexual/ Bisexual/ O)ther:	_		
Do you have a Mental Illness?					
Do you struggle with homelessr					
Information about the Incide Date:/ Z/ 30/ 6	int: attempte Time: 1-3:30	ad theft	8 mm	-exit ga	elage
Address/Location:		Apt.	City	State	Zip Code
Information about the Albud	querque Police Depart	tment employ	ee(s) invol	ved:	
Name: Eric S	mith_	N	lan/I.D. #: _	3920	
Name:					
Are you submitting this form Name of the person you are			•	witness this inciden Phone: () _	nt? AYes ONo
				_	
Additional Witness: Name:			Ph	one (
Address		- <u>-</u>	11174		
Address:		*			ip Code

STATEMENT

JWD 030-17

Briefly summarize what happened (attach additional pages or documents if needed). It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

Driday, 12/30/16 between 1-3:30 pm on the 6th ploor of the
porhine garage next to Cantury 14, my car was almost stolen.
The hood was up passengers beach window broken, ignition
cover tignition ruined, garage door onener broken, 4 love
compartnest nans ahed. They did not take my papers. They left
2 tools in passenger Seat so guess they were interrupted.
Office Sie Smith # 3920, was our assigned office. He was
calm, gentle, friendly, professional, & extremely helpful.
He allowed unto Git in the back of his can as it was cold &
dark. The crime wint Brian, " as efficient, the tow dries
Sierra, was omiging, Atorot mak cant grin a Stried garage.
He was able to gig sle my is notion to where the steerling wheel
would not lock up, put the car in neutral, b coast stoom
Coth floors to 1 st street where he gavers a nite home,
office Snoth stayed with us til almost 8 pm. my
friend i I were grateful Office Smith come to our resource
He is an asset to APD and should be honored.
What outcome are you seeking?
A thankyou recommendation for Officer Eric Smith
#3920
The information provided in this statement is true and factual to the best of my knowledge and
will become public record once filed. I understand I may be required to appear in the Civilian Police Oversight Agency office for an
interview or to provide other investigative assistance, as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.
1/19/2011 Date
Signature
OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.
APD Supervisor Signature: Date: Time Received: AM / PM